

SAFRA FAMILY SCHEME

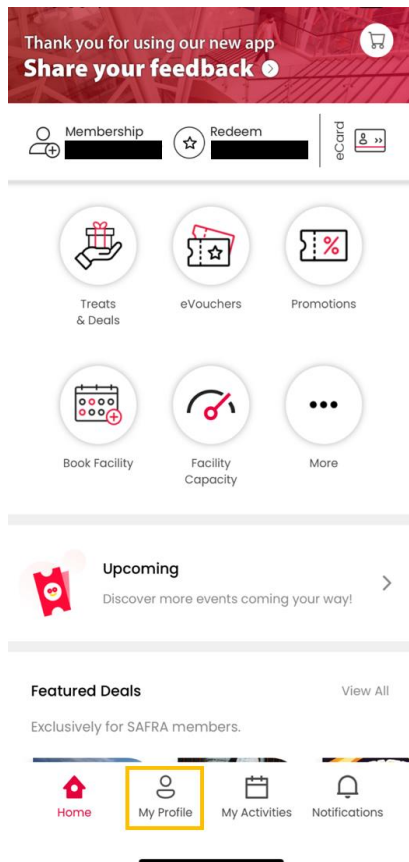
Guide to Signing-Up / Renewing
Dependent Members on the **SAFRA app**

Steps to Sign-Up/ Renew Dependent Members on the SAFRA app

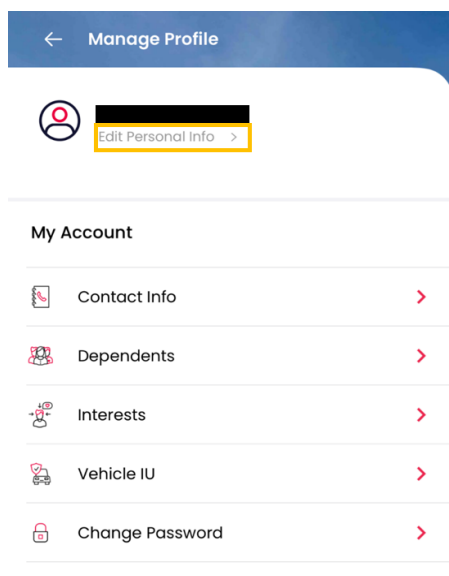
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Step 1: Update Marital Status to Married

1. Login to the **SAFRA app** and select the **“My Profile”** icon at the bottom of the page.



2. Under the **“Manage Profile”** page, select **“Edit Personal Info”**, located under your name.



3. Click on **“Marital Status”**, select **“Married”** from the list and click **“SAVE”**. You have successfully updated your marital status.

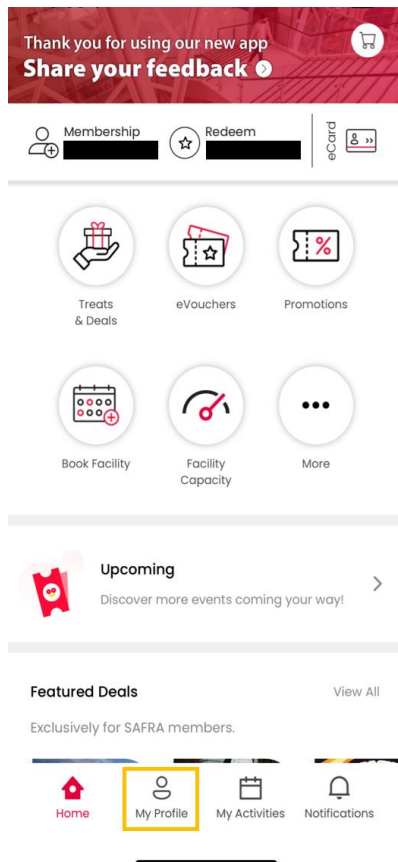
The screenshot shows the 'Manage Profile' screen in an app. At the top, there is a blue header with a back arrow and the text 'Manage Profile'. Below this, there are several form fields, each with a label and a redacted value (black box):

- Member ID
- Date of Birth
- Gender
- Nationality
- Marital Status* (with a dropdown arrow)

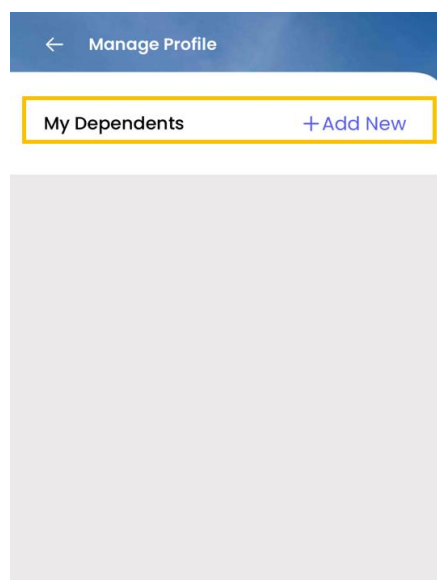
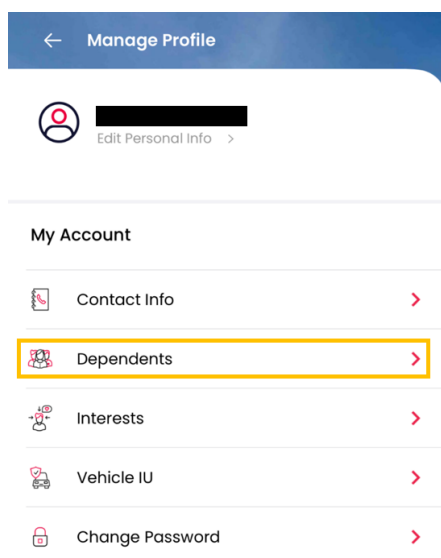
The 'Marital Status*' field is currently set to 'Married'. Below these fields is a section titled 'My Home Address' with three input fields: 'Postal Code*' (with a 'Search' button), 'Unit No.', and 'Street Name'. At the bottom of the screen, there is a modal dropdown menu for selecting a marital status. The options are: Single, Married (highlighted with a yellow box), Divorced, Widowed, and Not Stated. The modal has 'Cancel' and 'Done' buttons at the top.

Step 2: Creating new Dependent Profiles

1. Login to the **SAFRA app** and select **“My Profile”** at the bottom of the page.



2. Under the **“Manage Profile”** page, select the **“Dependents”** tab. Click on **“+ Add New”** and proceed to the next page.



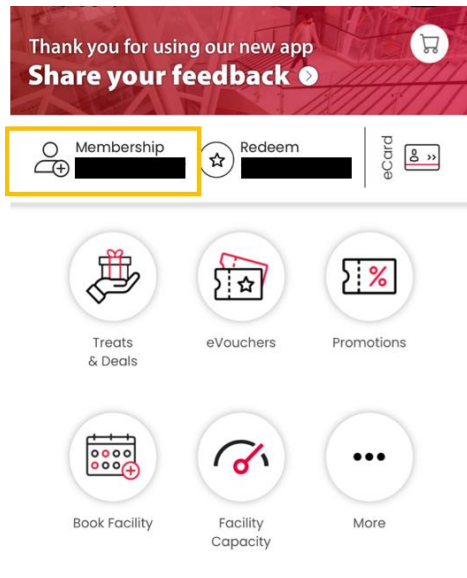
3. Fill in your Dependent's information accordingly and click **"SAVE"**. You have successfully added a Dependent to your account.

- *A minimum age of 5 years old is required for Child Dependents to be added to your SAFRA Family Scheme. Membership validity will cease for Child Dependents once they turn 21 years old.*

The screenshot shows a mobile application interface for managing a profile. At the top, there is a blue header with a back arrow and the text "Manage Profile". Below this is a section titled "Add Dependent's Information" which contains several input fields, each outlined in yellow. The fields are: "Name*", "NRIC (Enter last 4 characters eg 123A)*", "Gender*" (a dropdown menu), "Date of Birth*" (with a calendar icon), "Nationality*" (a dropdown menu), and "Dependent Type*" (a dropdown menu). At the bottom of the form is a grey "Save" button with rounded corners and a yellow border. A horizontal line is visible at the very bottom of the screen, likely representing the home indicator bar on an iPhone.

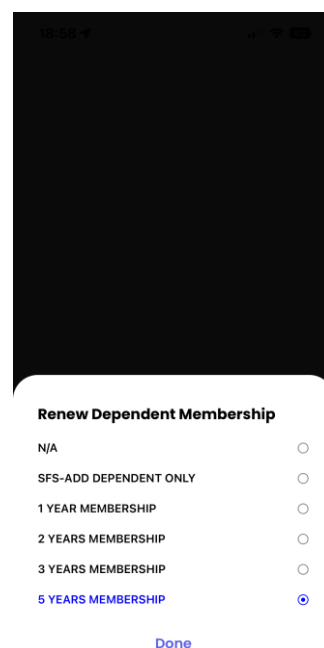
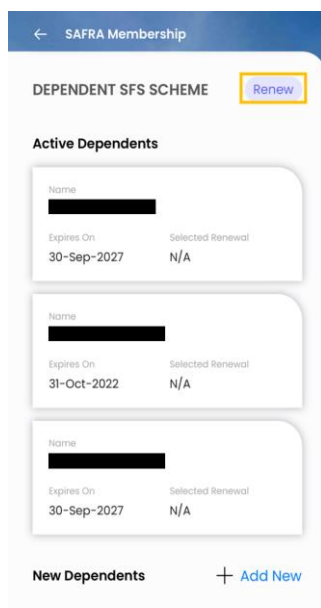
Step 3a: Sign-Up/ Renew 1st paying Dependent member (and subsequent Dependents concurrently) under the SAFRA Family Scheme

1. Login to the **SAFRA app** and select **“Membership”** at the top of the page.

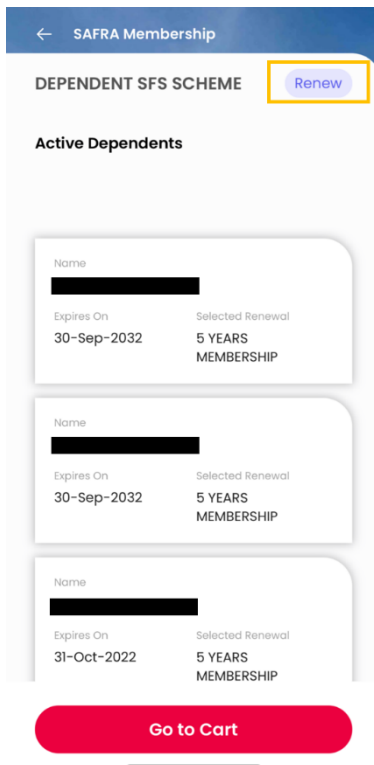


2. Select your preferred membership tenure by clicking on **“Renew”** button under **“DEPENDENT SFS SCHEME”**.

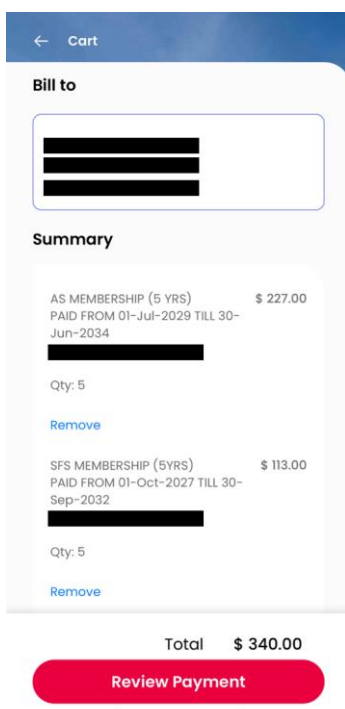
- A **minimum of a 2-year membership** for your 1st paying Dependent is required. Your 2nd and subsequent Dependents will have the same membership validity as your 1st paying Dependent unless the child dependent reaches a max. age limit of 21 years old.
- If you wish to sign up for your 1st Dependent with a longer membership term, you may have to renew your Principal membership concurrently.
- The expiry date of the SFS Scheme will not exceed that of the Principal membership.



- Once you have completed your selection(s), the list of Dependent members signed-up / renewed and their membership validity periods will be reflected accordingly under their names. Click **“Go to Cart”** and proceed to the next step.
 - The Child Dependent’s membership validity will cease once they turn 21 years old.

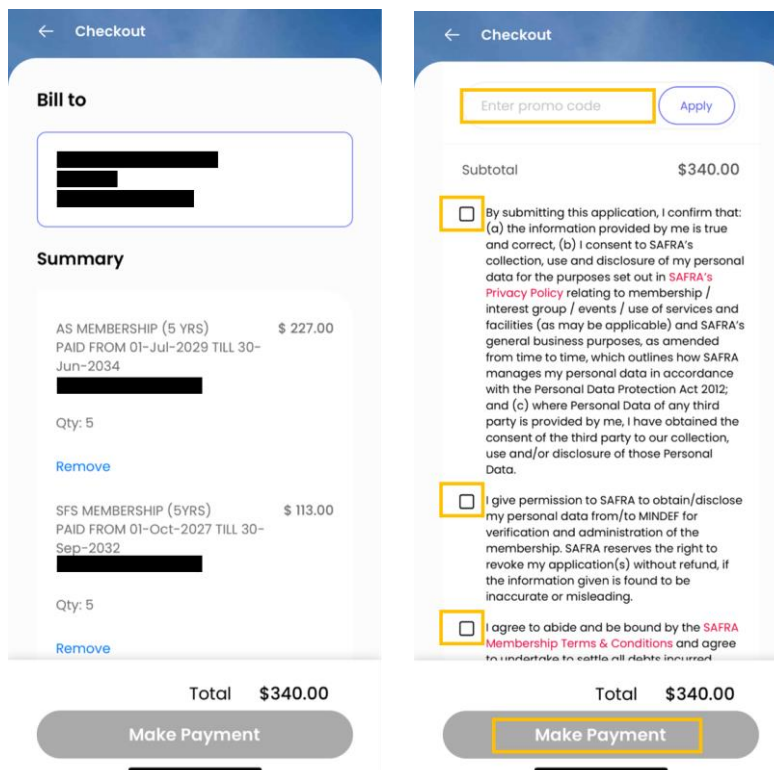


- Review your Dependent Membership sign-up / renewal selections and proceed after confirmation by clicking **“Review Payment”**.



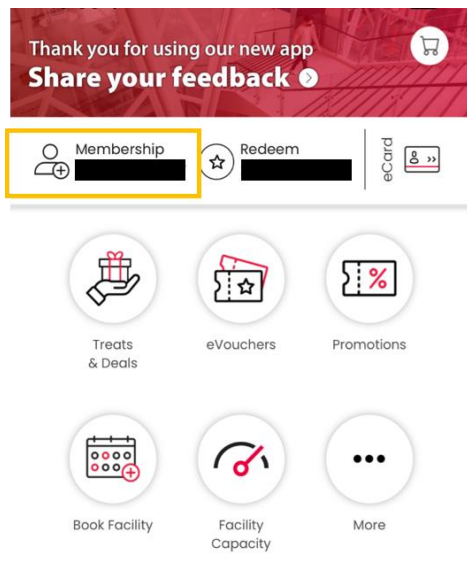
5. Under **“Checkout”** page, kindly take note of the following sections:
- **Review** your details under **“Bill to”** and the summary of the membership.
 - **Select the promo code (if any)** under the **“Enter promo code”** and click on **“Apply”** to view the updated price.
 - **Acknowledge the checkboxes** for the **Marketing Consent, Personal Data and Terms & Conditions**.

Finally, click on **“Make Payment”** to proceed with payment to complete the membership transaction.



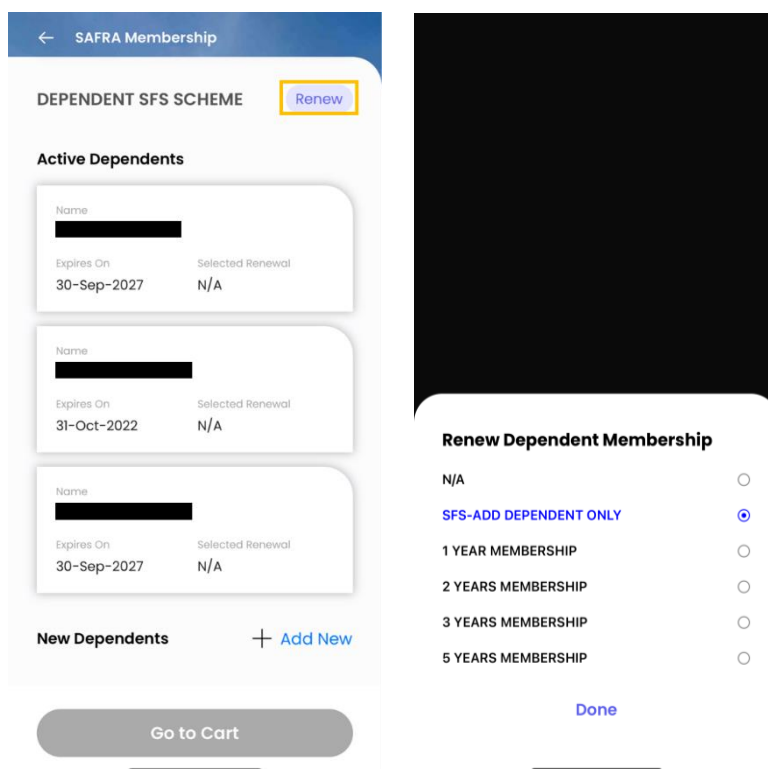
Step 3b: Adding 2nd and subsequent Dependent members to the SAFRA Family Scheme without signing-up/renewing Principal and/or 1st paying Dependent membership

1. Login to the **SAFRA app** and select “**Membership**” at the top of the page.



2. Click on “**Renew**” button under “**DEPENDENT SFS SCHEME**” and select “**SFS-ADD DEPENDENT ONLY**”.

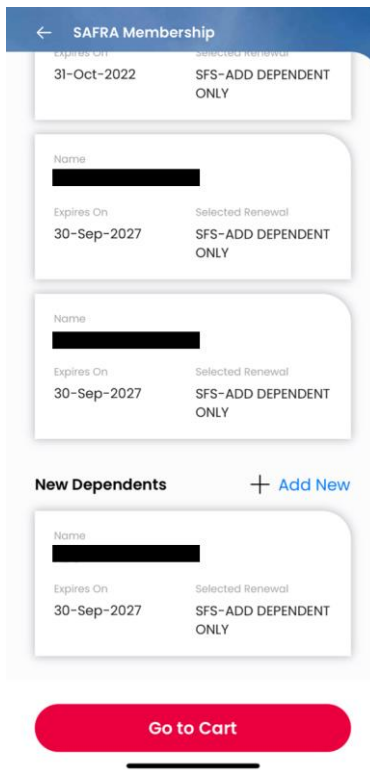
- If you have not added the 2nd and subsequent Dependent members, kindly refer to [Step 2](#) of this guide.



- Once you have completed your selection(s), the list of Dependent members to be added to your SFS Scheme and their membership validity periods will be reflected accordingly.

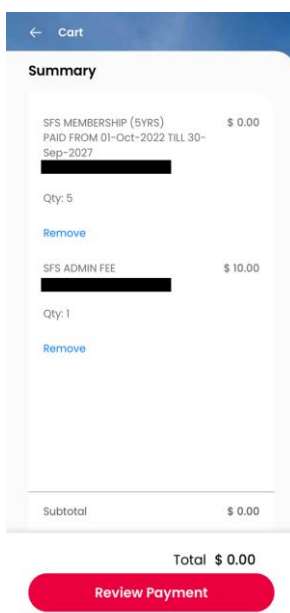
Click **“Go to Cart”** and proceed to the next page for review.

- Your 2nd and subsequent Dependents will have the same membership validity as your 1st paying Dependent unless the child dependent reaches max. age limit of 21 years old.



- Review your dependent membership sign-up / renewal selections and proceed by clicking **“Review Payment”**.

- A one-time admin fee of \$10 each is required for registration of the 2nd and subsequent SAFRA Dependent members within each family. **This admin fee will be waived till 31 Mar 2025.**



5. Under “Checkout” page, kindly take note of the following sections:
- **Review** your details under “Bill to” and the summary of the membership.
 - **Select the promo code (if any)** under the “Enter promo code” and click on “Apply” to view the updated price.
 - **Acknowledge the checkboxes** for the Marketing Consent, Personal Data and Terms & Conditions.

Finally, click on “Make Payment” to proceed with payment to complete the membership add-ons.

